

PUTZFRAU.CH

Satisfaction survey Results



Results

 Putzfrau.ch

3'014

Answers

Such a response rate shows that Putzfrau.ch's clients are interested in expressing their opinion and appreciate the service they get.

2726

CH DE

288

CH FR

84 %

Global satisfaction

With only 0.66% dissatisfaction

75 %

Maid satisfaction

With only 1.95% dissatisfaction

84 %

Product use satisfaction

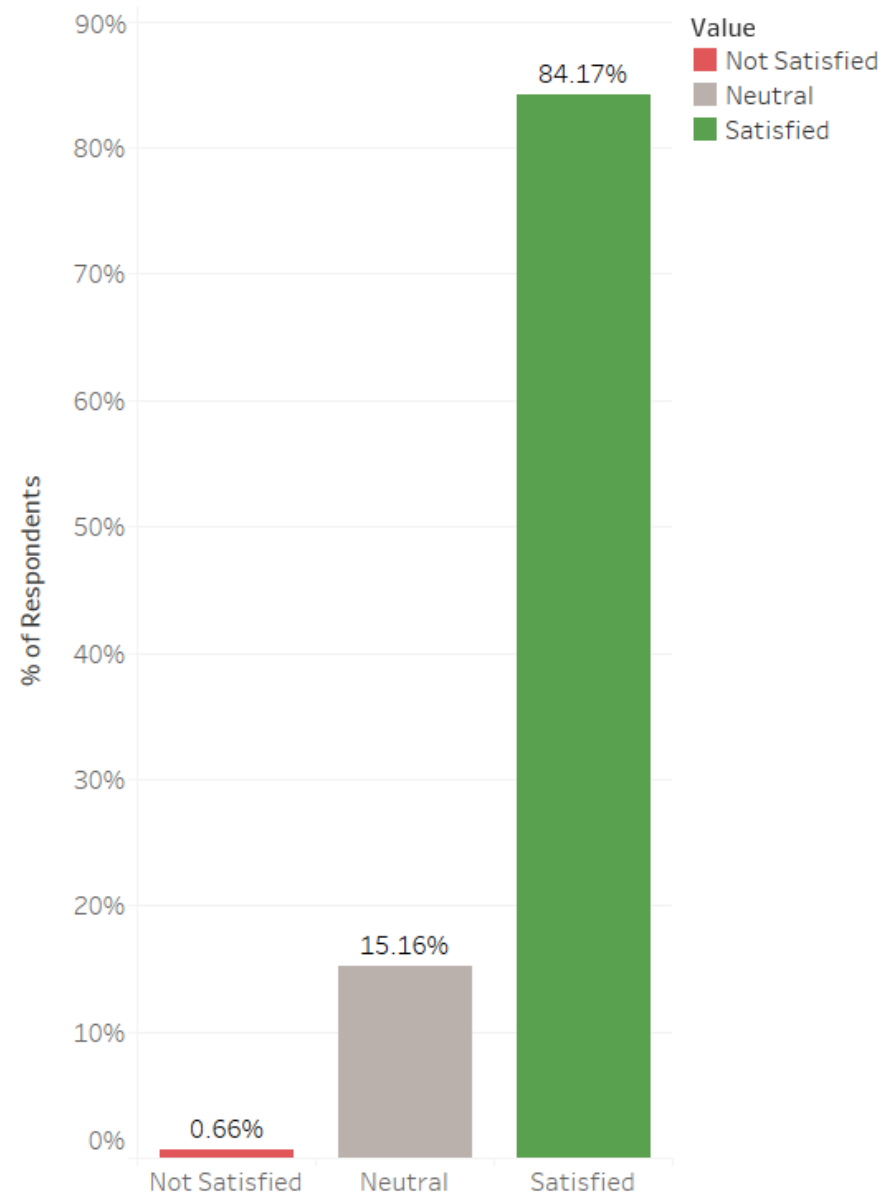
With only 1% dissatisfaction

Bathrooms and dust – Biggest dissatisfaction

GLOBAL

Satisfaction

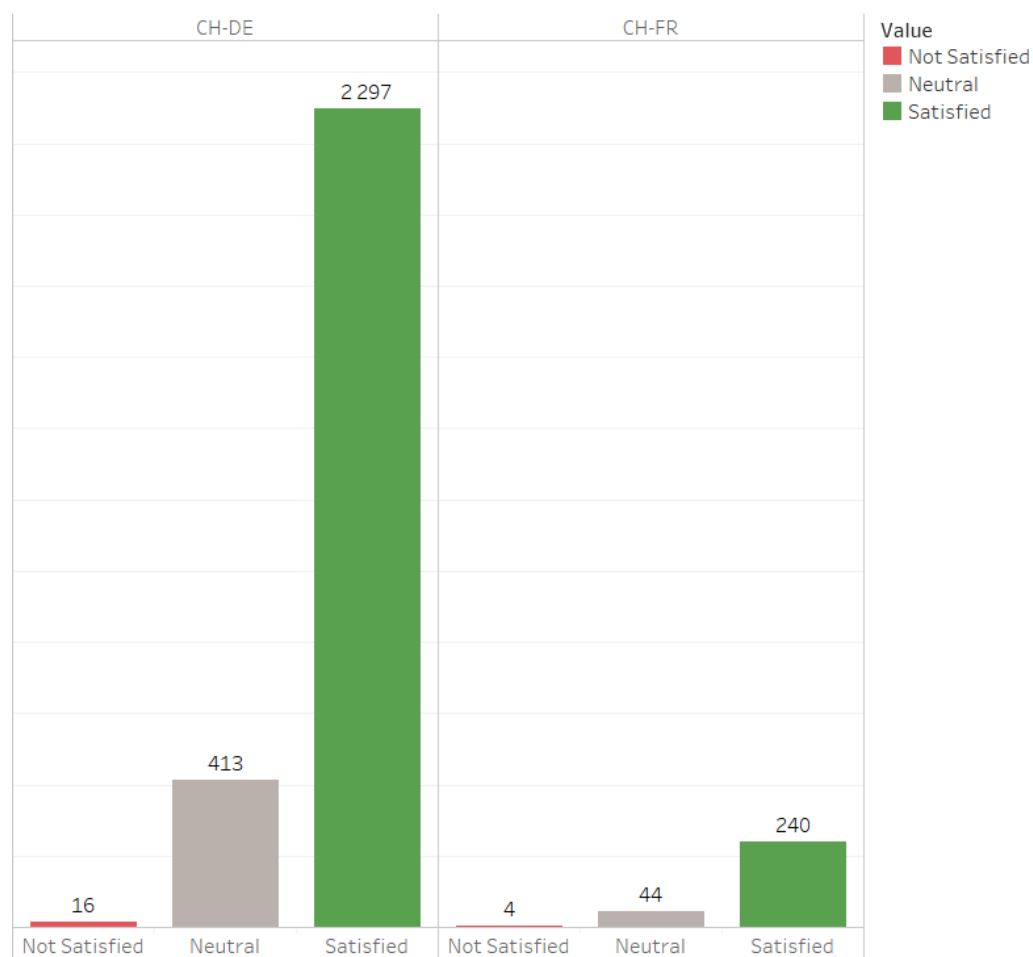
In general, how satisfied are you with Putzfrau.ch services ?



GLOBAL

Satisfaction

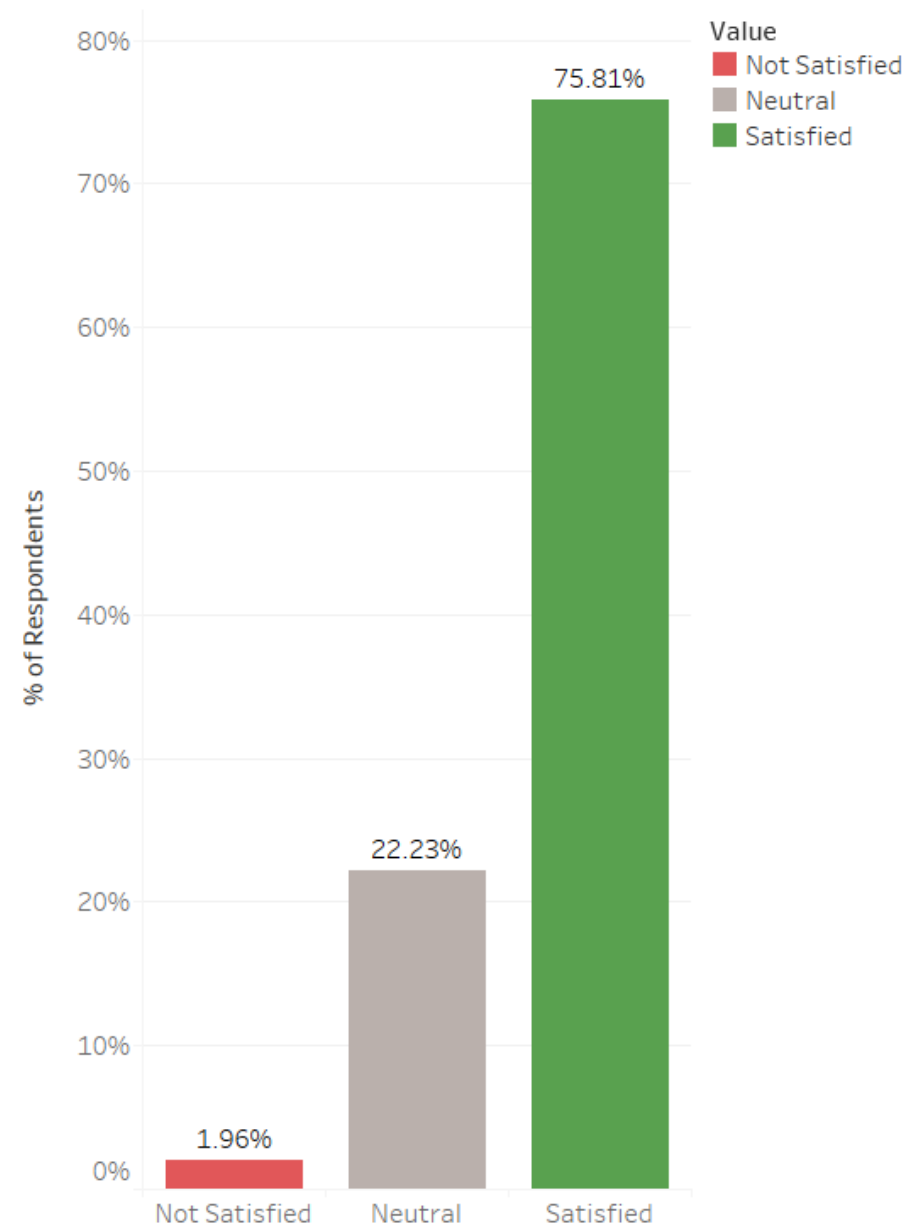
In general, how satisfied are you with Putzfrau.ch services ?



MAID

Satisfaction

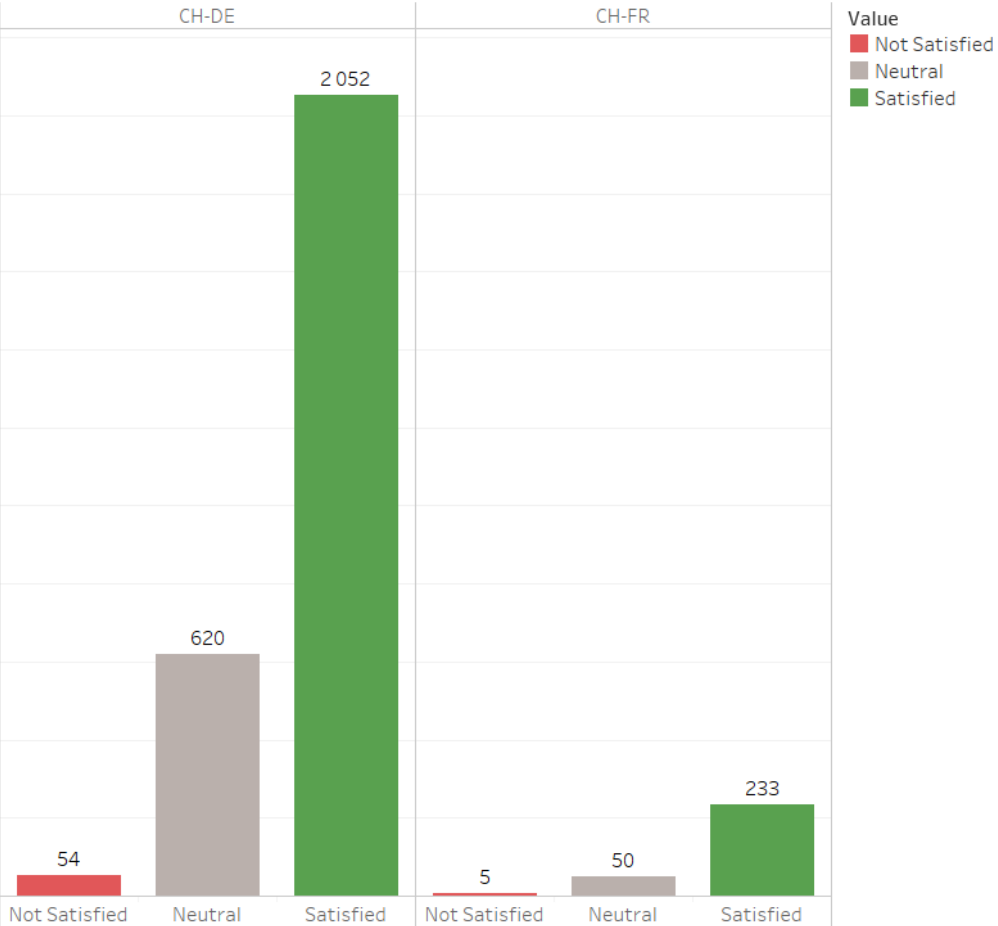
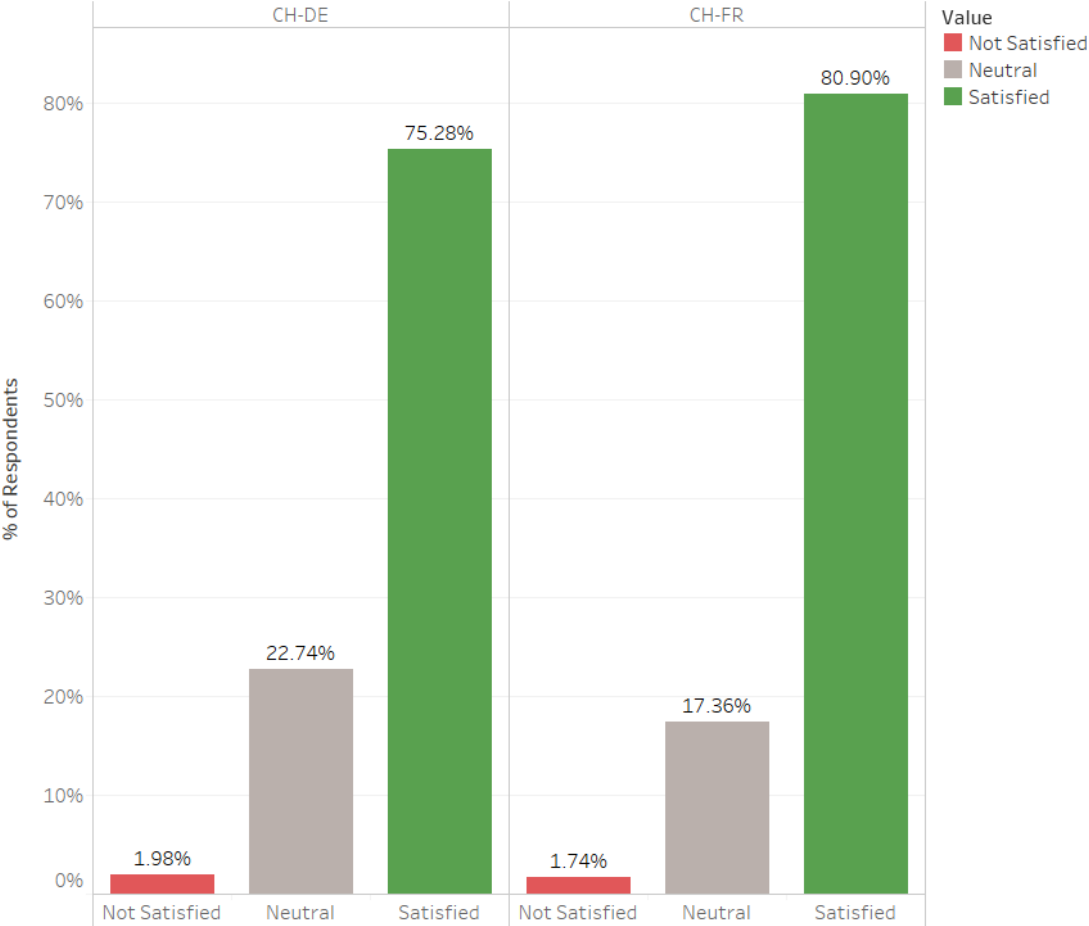
How satisfied are you with your maid cleaning ?



MAID

Satisfaction

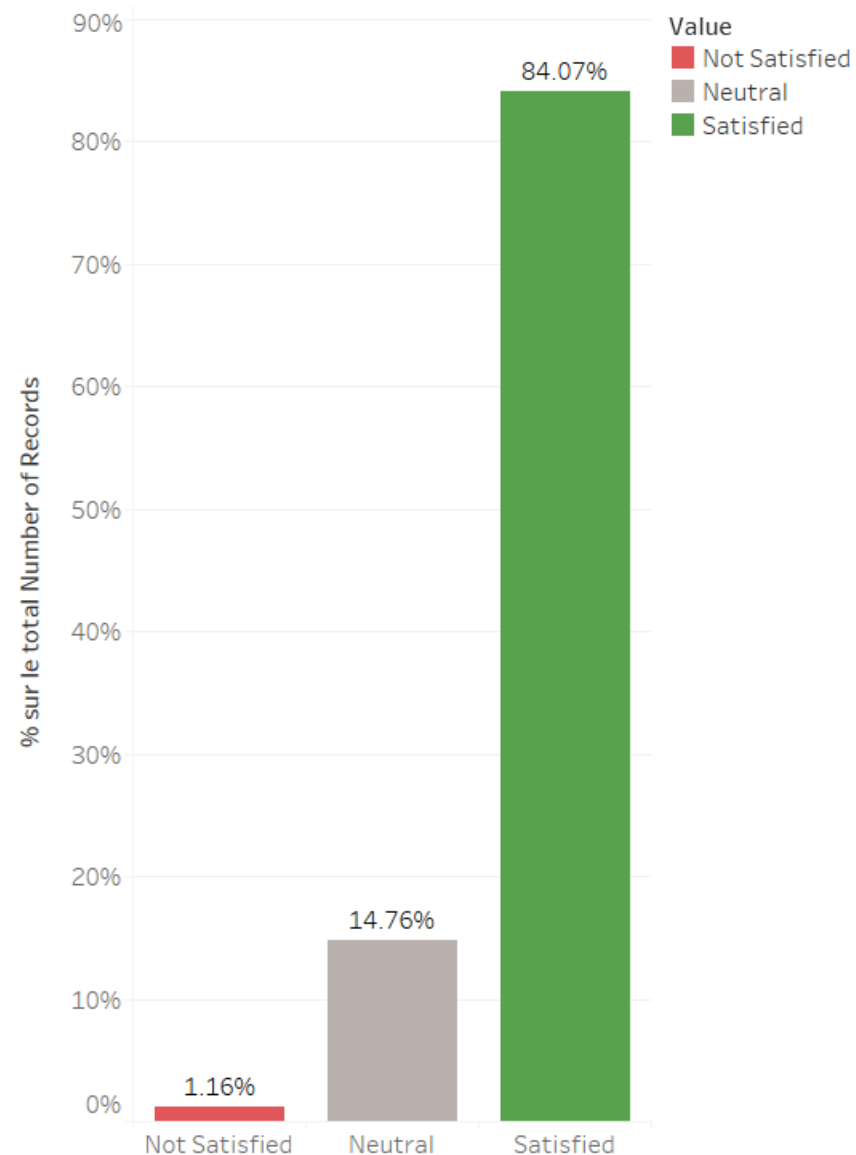
How satisfied are you with your maid cleaning ?



PRODUCT USE

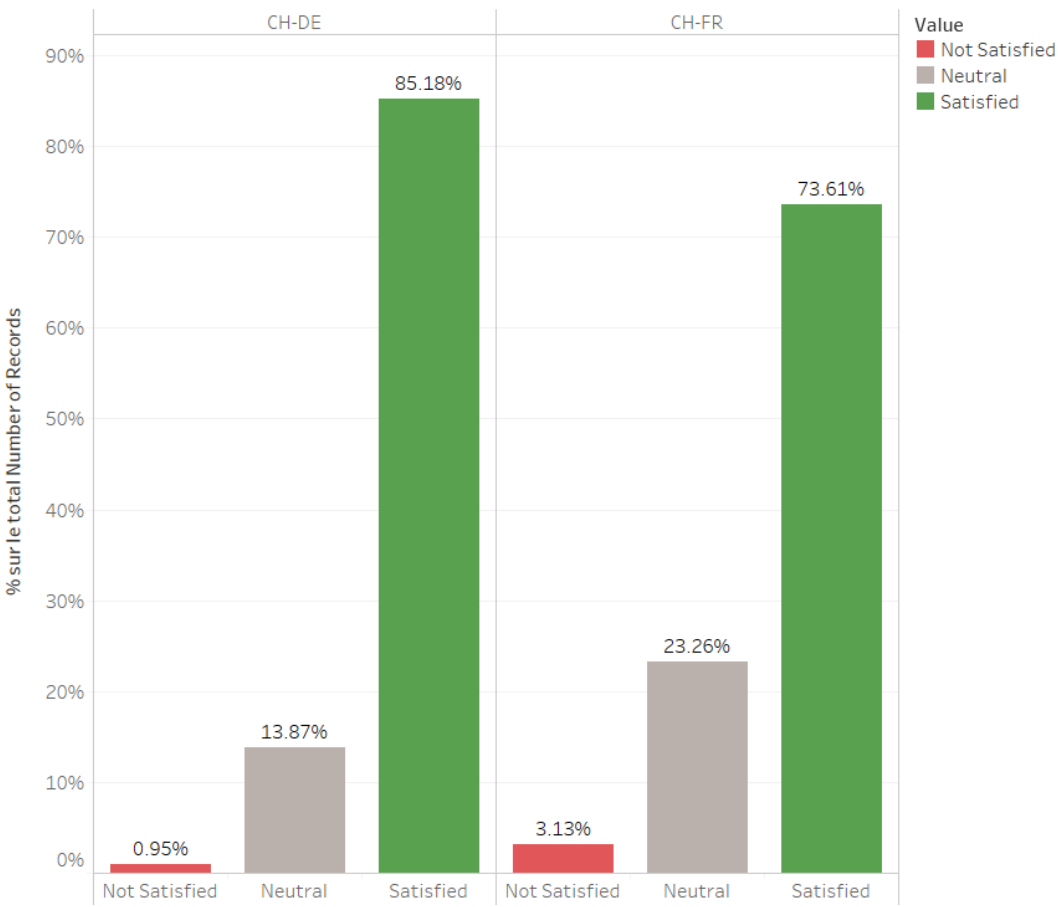
— Satisfaction

How satisfied are you with the use of cleaning products?

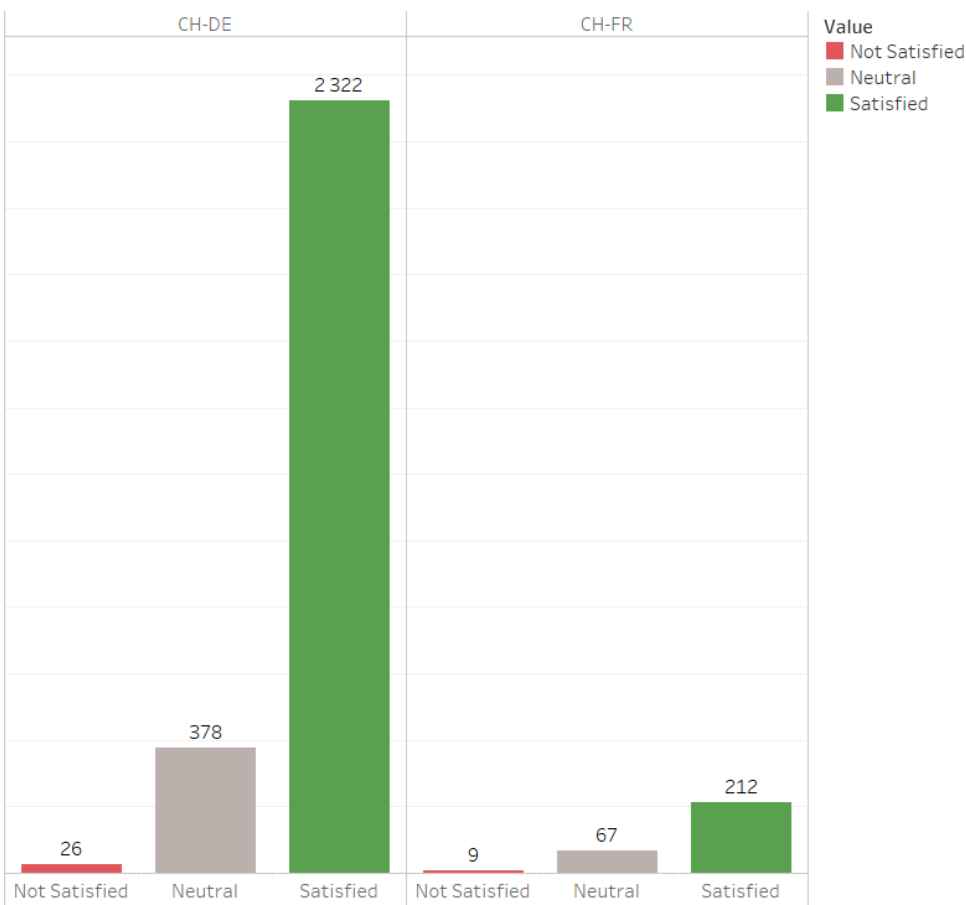


PRODUCT USE

Satisfaction



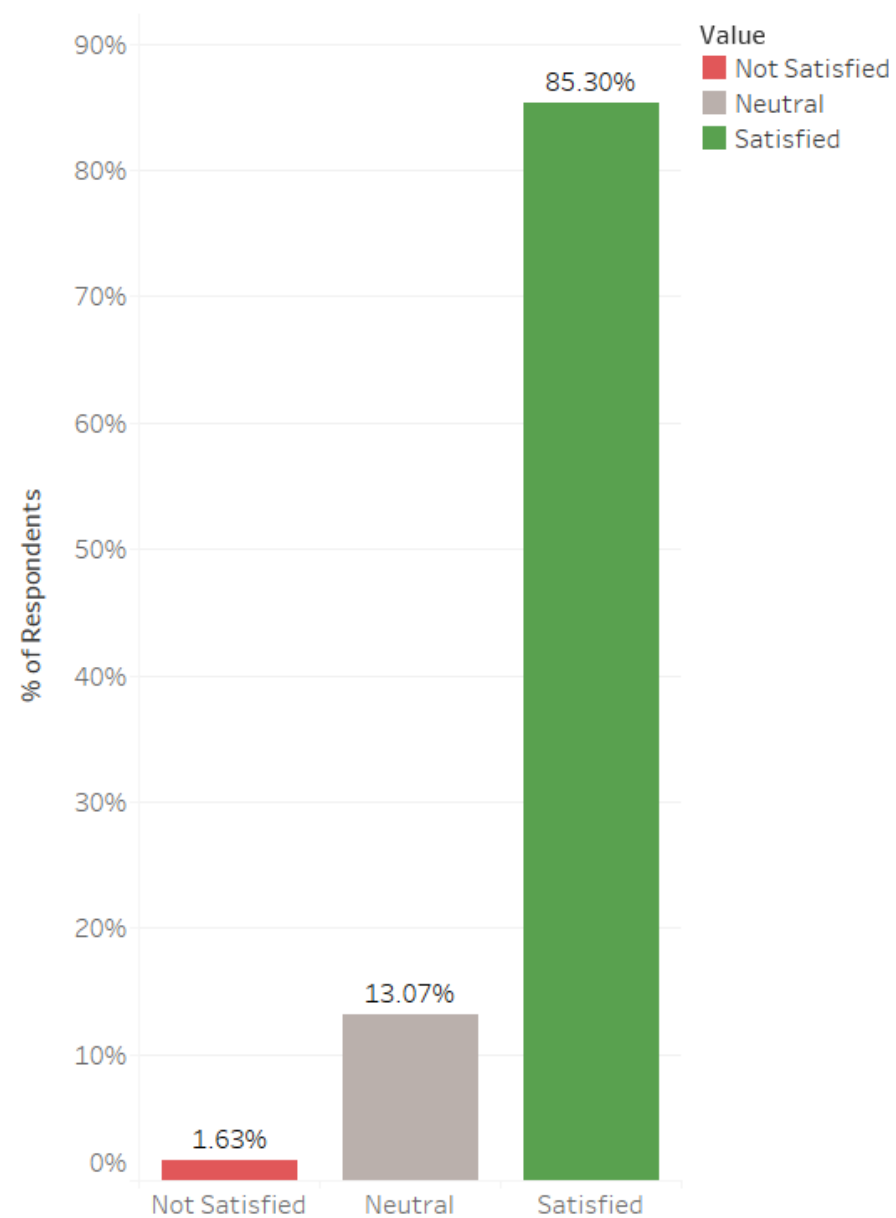
How satisfied are you with the use of cleaning products?



REACTIVITY

— Satisfaction

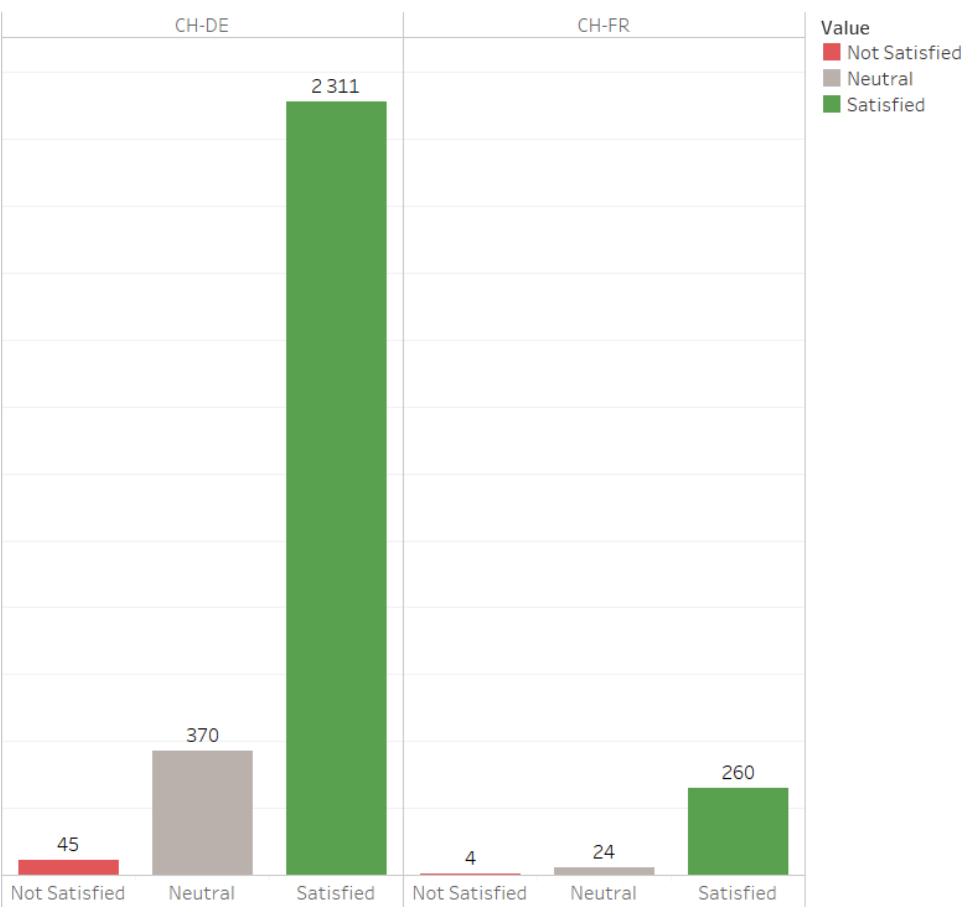
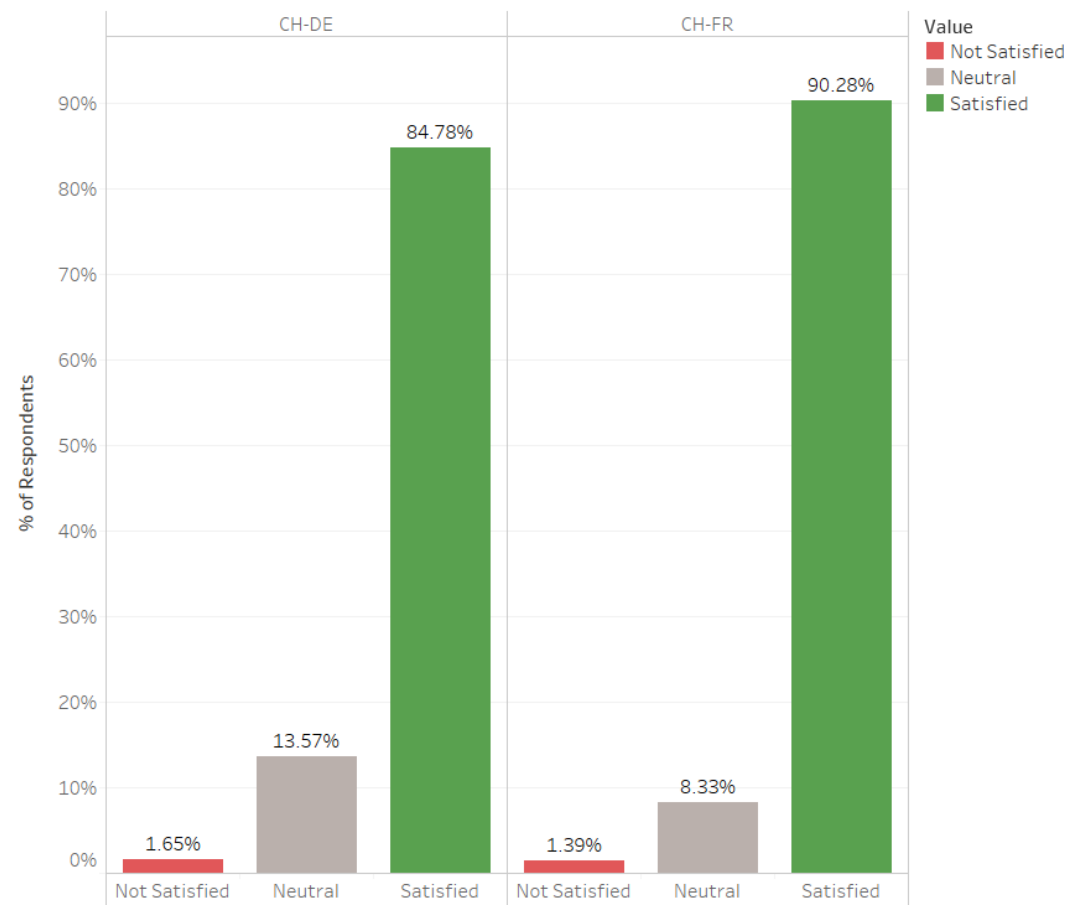
How satisfied are you with the responsiveness and availability of your Regional Manager?



REACTIVITY

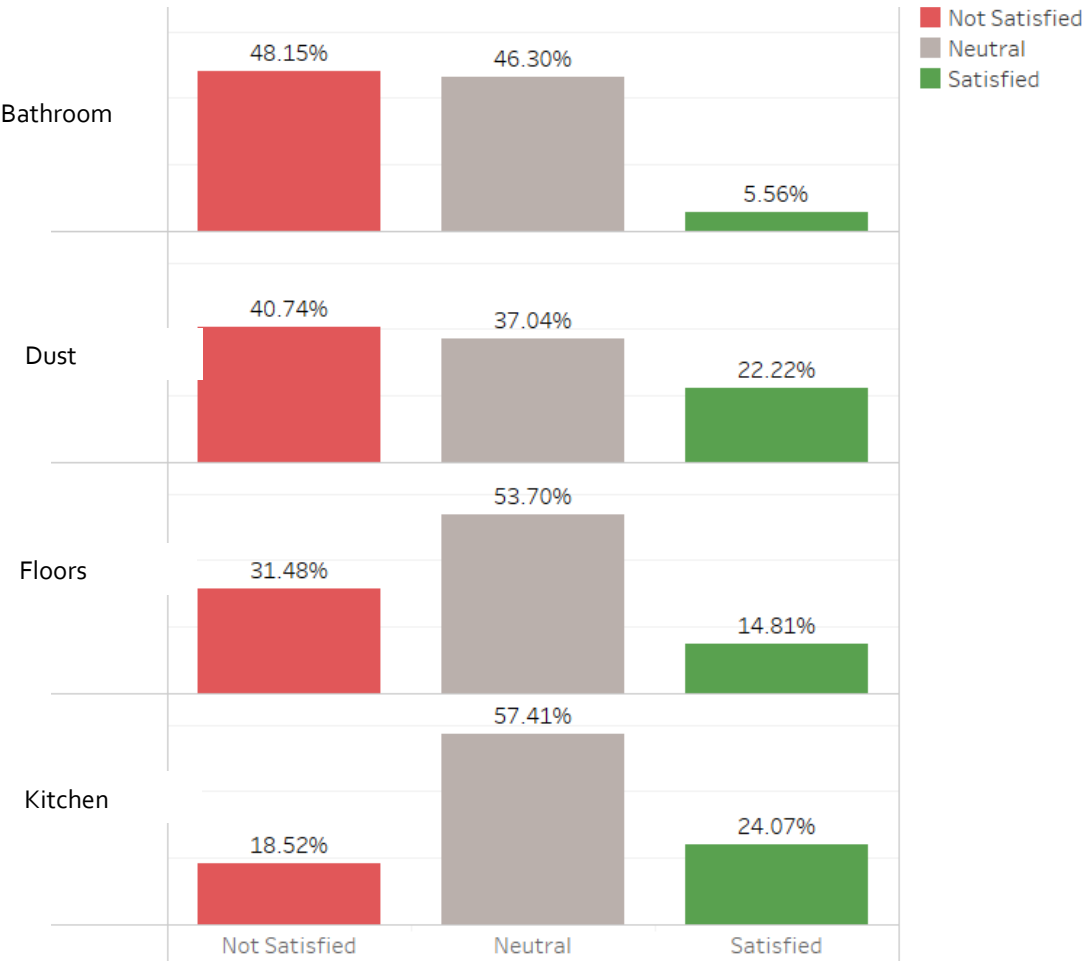
Satisfaction

How satisfied are you with the responsiveness and availability of your Regional Manager?



DETAILED

Dissatisfaction



Only 59 clients are dissatisfied (1.95%).

This graph details the answers of these 59 clients.

Bathrooms are the most problematic point, with almost 50% dissatisfaction. Dust is second with 40%.

TEAM

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